



Changes to the  
Molina Medicare Complete Care (HMO D-SNP)  
2025  
Annual Notice of Change

October 14, 2024

**This is important information on changes in your Molina Medicare Complete Care (HMO D-SNP) coverage.**

We previously sent you the Annual Notice of Change (ANOC) which provided information about changes to your coverage as an enrollee in our plan. This notice is to let you know there were errors in your ANOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct ANOC can be found on our website at [MolinaHealthcare.com/Medicare](https://MolinaHealthcare.com/Medicare).

**Changes to your ANOC**

<b>Where you can find the error in your 2025 ANOC</b>	<b>Original Information</b>	<b>Corrected Information</b>	<b>What does this mean for you?</b>
On page 9, under Section 1.4 Medical services changes to your benefits your Annual Notice of Changes lists the Transportation heading as "Transportation for Non-Medical Needs Special Supplemental Benefits for the Chronically Ill"	Transportation for Non-Medical Needs Special Supplemental Benefits for the Chronically Ill	Transportation - non-emergency (Supplemental)	For 2024 (this year), you have 60 one-way trips for transportation - non-emergency. For 2025 (next year), you have 24 one-way trips for transportation - non-emergency. There is no change to Transportation for Non-Medical Needs Special Supplemental Benefits for the Chronically Ill.



Where you can find the error in your 2025 ANOC	Original Information	Corrected Information	What does this mean for you?
<p>Under Section 1.4 Medical services changes to your benefits, Your Annual Notice of Change should have listed Additional telehealth services coverage as:</p>	<p>Changes to Additional telehealth services was not listed.</p>	<p>For 2024 (this year), you pay \$0 copay for additional telehealth services for primary care physician services, physician specialist services, individual sessions for mental health specialty services, individual sessions for psychiatric services, kidney disease education services, and diabetes self-management training.</p> <p>For 2025, (next year), you pay \$0 copay for additional telehealth services for primary care physician services, physician specialist services, and opioid treatment program services.</p>	<p>For 2025 (next year), you pay a \$0 copay for additional telehealth services for primary care physician services, physician specialist services, and opioid treatment program services.</p> <p>For 2025 (next year), you can receive these services from a network provider instead of telehealth; individual sessions for mental health specialty services, individual sessions for psychiatric services, kidney disease education services, and diabetes self-management training.</p>

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at (800) 424-4495 for additional information. (TTY users should call 711.) Hours are October 1 – March 31, 8 a.m. – 8 p.m. local time, 7 days a week. From April 1 – September 30, Monday – Friday, 8 a.m. – 8 p.m. local time. This call is free.

*Molina Healthcare is a D-SNP with a Medicare contract. D-SNP plans have a contract with the Virginia Department of Medical Assistance Services' Cardinal Care Medicaid program. Enrollment depends on contract renewal.*