



Updated Provider Dispute Address

Molina Healthcare is committed to the timely resolution of all provider complaints. Provider disputes are typically disputes related to overpayment, underpayments, untimely filing, and bundling issues. Any disagreement regarding the processing, payment or non-payment of a claim is considered a Provider Dispute.

To file a provider dispute, providers may contact Customer Service at (855) 322-4076, submit via the Availity portal at www.availity.com/molinahealthcare, or send the request for review in writing to Molina Healthcare, along with any supporting documentation.

As of July 15, 2023 Molina Healthcare will change the Dispute resolution address to:

Molina Healthcare of Florida
Appeal and Grievance Unit
P.O Box 36030
Louisville, KY 40233-6030

Provider disputes must be received within one (1) year of the date of payment or denial of the claim. All provider disputes will be reviewed confidentially, and the outcome will be communicated in writing within sixty (60) days or receipt of the provider dispute.

If you need further assistance, please contact Molina Healthcare at 855-322-4076.

Thank you for your continued care to our members!