

Understanding Your Partners in IRIS

Your TMG IRIS Consultant is your primary partner who:

1. Provides orientation and training to help you develop your IRIS plan and manage your budget.
2. Helps you understand how to self-direct in IRIS and is an ongoing source of collaboration and support.
3. Supports the quality of your IRIS services by discussing and reviewing your goals, your health and safety, the qualifications of your service providers, and your IRIS plan and back-up plan.
4. Thinks in a “how can we get to a yes solution” versus a “no, we can’t” approach.
5. Helps support your relationship with your Fiscal Employer Agent (FEA), which is a separate organization from TMG that pays your workers and your IRIS-funded supports and services.
6. Contacts you, as required, at least monthly, meets you in-person at least quarterly, visits you annually in your home and answers questions you have. When you first start IRIS, your Consultant will contact you more often.

Your TMG Long-Term Care Functional Screening Specialist, certified by the State of WI:

1. Meets with you in your home once a year to complete the Long-Term Care (LTC) Functional Screen, which was developed by the State of WI and is required to make sure you are still eligible for a program like IRIS.
2. Is a good listener, gathers information from you, your health care providers and others who support you, and enters this information into your LTC Functional Screen to accurately reflect your strengths, abilities and support needs.
3. Meets with you more than once a year if you experience a change in your health condition that impacts your ongoing daily support needs.

If you are in IRIS Self-Directed Personal Care (SDPC), your IRIS SDPC Registered Nurse:

1. Reviews care needs and determines hours of care when you enroll and, after that, annually and when you need more or less care.
2. Provides oversight to support you in self-directing your personal care services but does not provide nursing services, such as reviewing medications or taking your blood pressure.
3. Works with your physician to get orders for your personal care and to make sure services are authorized before you receive them so your workers can be paid.
4. Partners with you to develop your person-centered plan of care in IRIS SDPC called “My Cares”, which you use to train and supervise the personal care workers you hire.
5. Provides training and education directly to workers you hire, or to you so you can train your workers.
6. Comes to your home every 60 days for an oversight visit to answer questions you have, and to make sure your My Cares plan is being followed and there are no health and safety concerns.

Questions: Contact your TMG IRIS Consultant or the TMG office at (844) 864-8987 or irisinfo@tmgwisconsin.com.

