

# IRIS Consultant Biography

**Consultant Name:** Jessica Wager  
**Company Name:** TMG  
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## Work History (starting with most recent)

Name of Agency	Date of Employment	Job Title
TMG	8/19/2009	IRIS Consultant

## Care Responsibilities

Your TMG IRIS consultant is your partner as you create a plan that meets your needs and stays within your IRIS budget. Your TMG IRIS consultant can connect you to resources in your area, and will be a great source of information for any questions you have

## Educational Background

Name of Institution	Major/Degree	Degree Obtained	Date Obtained
University Wisconsin - Eau Claire	Bachelor of Science - Social Work	Yes	12/1/1998

## Credentials

Name of Certification / Accreditation	Certifying Agency	Date Certification was Obtained
Certified Social Worker	Wisconsin Department of Safety & Professional Services	12/1/1998

## Specialties (e.g., working with autism, the elderly, employment for people with disabilities or youth in transition, mental health, experience with assisted technology)

I have practiced social work for the past 17 years. I have provided case management, case coordination and teaming services for various populations including older adults, people with mental and physical disabilities, children, individuals with mental illnesses, and adults and children who are homeless.

## County/Region I'm familiar with

Barron, Washburn

## Languages or Communication Skills

English

## I'm comfortable with pets in the home

Yes

## **More about me**

### **How do you Partner with people to 'clear the path ahead'?**

My role will be to listen to the individual in the IRIS Program's story and partner with them in determining what they may need to live their best life. I have a great knowledge of community resources to assist people in determining what services and informal supports can assist them in meeting overall outcomes.

### **What's your favorite thing about being an IRIS consultant?**

I enjoy the opportunity to allow people to be independent and to advocate for what they believe in. I have also worked for TMG for the last six years so I have had the ability to really get to know the people participating in the IRIS Program, and their families, and build a mutual positive working relationship.

### **What past experience prepared you to become an IRIS Consultant?**

In my career, I have learned that listening and following through are two of the most valuable assets in case management. Listening allows me to understand what a person needs and following through validates their need. These characteristics also build a trusting relationship.

### **What do you enjoy doing in your free time?**

In my free time, I thoroughly enjoy spending time with my children, husband, and extended family. Our favorite things to do is to enjoy the lake in the summer months and stay busy with our children's sporting events during the school year.

