

IRIS Consultant Biography

Consultant Name: Michelle Jackson
Company Name: TMG
Phone Number: 844-864-8987
E-Mail: IRISinfo@tmgwisconsin.com

Work History (starting with most recent)

Name of Agency	Date of Employment	Job Title
TMG	11/16/2015	IRIS Consultant

Care Responsibilities

Your TMG IRIS consultant is your partner as you create a plan that meets your needs and stays within your IRIS budget. Your TMG IRIS consultant can connect you to resources in your area, and will be a great source of information for any questions you have

Educational Background

Name of Institution	Major/Degree	Degree Obtained	Date Obtained
Governors State University	Liberal Arts	Yes	8/1/2001

Credentials

Name of Certification / Accreditation	Certifying Agency	Date Certification was Obtained
---------------------------------------	-------------------	---------------------------------

Specialties (e.g., working with autism, the elderly, employment for people with disabilities or youth in transition, mental health, experience with assisted technology)

Before working for TMG, I worked as a Case Manager for the State of Wisconsin, therefore I have experience working closely alongside someone and helping them utilize community resources.

County/Region I'm familiar with

Milwaukee

Languages or Communication Skills

English

I'm comfortable with pets in the home

Yes

More about me

How do you Partner with people to 'clear the path ahead'?

When I partner with people in the IRIS Program, I would learn about their goals, then I would make an action plan that they feel comfortable with to achieve them. I would work with the individual to identify services or supports available. This will help to stretch the IRIS budget and keep the resources needed to get the care and support necessary to realize those important goals.

What's your favorite thing about being an IRIS consultant?

My favorite thing about being an IRIS Consultant is helping people to obtain services that will help them live a full and rewarding life. The biggest joy for me is seeing them achieve something that they have wanted for a long time.

What past experience prepared you to become an IRIS Consultant?

My experience with interviewing people and helping them to utilize community resources as a Case Manager for the State of Wisconsin has prepared me to become an IRIS Consultant. I learned that if you ask the right questions and listen to what the person is saying you can help them obtain the resources that they need in order for them to be successful.

What do you enjoy doing in your free time?

I love to spend time with my family. I am also an avid reader and enjoy watching movies.

