

IRIS Consultant Biography

Consultant Name: Crystal Hagan
Company Name: TMG
Phone Number: 844-864-8987
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Work History (starting with most recent)

Name of Agency	Date of Employment	Job Title
TMG	6/15/2015	IRIS Consultant

Care Responsibilities

Your TMG IRIS consultant is your partner as you create a plan that meets your needs and stays within your IRIS budget. Your TMG IRIS consultant can connect you to resources in your area, and will be a great source of information for any questions you have

Educational Background

Name of Institution	Major/Degree	Degree Obtained	Date Obtained
Upper Iowa University	Bachelor of Science - Psychology	Yes	10/1/2004
Madison Area Technical College	Associate Degree - Human Service	Yes	5/1/2002
Madison Area Technical College	Certified Nursing Assistant	Yes	6/1/1999

Credentials

Name of Certification / Accreditation	Certifying Agency	Date Certification was Obtained
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Specialties (e.g., working with autism, the elderly, employment for people with disabilities or youth in transition, mental health, experience with assisted technology)

In a previous position I worked as a Supervisor in a Day Service program. This gave me experience working in a fast-paced environment and helping people learn new skills that they can use daily to help them improve their lives.

County/Region I'm familiar with

Juneau, Sauk

Languages or Communication Skills

English

I'm comfortable with pets in the home

Yes

More about me

How do you Partner with people to 'clear the path ahead'?

I love getting to know the person and their family to partner with them and figure out the best way to reach their goals.

What's your favorite thing about being an IRIS consultant?

I really like getting to sit down and talk with the people in the program, hear their stories about their life, really get to know them and see what is working and what I can help them with. I like the idea of people staying in their home with the help of their loved ones.

What past experience prepared you to become an IRIS Consultant?

I have worked with several populations while I was finishing my degree, it helped me to experience different positions and really see what I can offer people in the IRIS program. I have worked in day programs, sheltered workshops, job coaching, group homes and even my parent's adult family home.

What do you enjoy doing in your free time?

Any free time I have is spent with my young child and a beagle that keep me on my toes. We love getting out of the house and being part of community or traveling around different communities enjoying all of Wisconsin's weather. I also enjoy books but don't have a lot of quiet time at home to read so the next best thing is to listen to audio books while I am traveling to the homes of people in the program.

