



## IRIS Services

IRIS participants choose needed supports and services to meet long-term care outcomes. The DHS only permits qualified service providers, with current licensure and/or certification on record, to provide IRIS funded services. Appendix C of the waiver contains a complete list and description of IRIS approved services, supports, and goods. Customized Goods and Services, a unique service available to IRIS participants, intends to enhance participant opportunities to achieve outcomes related to living arrangements, relationships, community inclusion, work or functional medical status. The approved 1915 (c) HCBS defines Customized Goods and Services as: "...a service, support or good that addresses a participant's assessed long-term support need, enhances the participant's opportunities to achieve long-term support outcomes related to living arrangement, relationship, community inclusion, work and functional or medical status with respect to a long-term support need. Each service, support, or good selected must address a long-term support need and must meet all of the following criteria:

- The item or service is designed to meet an assessed long-term support need related specifically to the participant's functional, vocational, medical or social needs and also advances the desired outcomes in his/her Individual Support and Service Plan;
- The service, support or good is documented on the Individual Support and Service Plan;
- The service, support, or good is not prohibited by federal and state statutes, regulations, or guidance including the Wisconsin's Procurement Code."

### Allowable Services

The DHS, through the authority of the 1915 (c) HCBS waiver, defines "Allowable Services" as those services identified and defined in Appendix C (C-1) of the waiver. The DHS provides further descriptions of allowable services in the IRIS Service Code and Definition Manual. Services, supports or goods identifying IRIS as the funding source on the ISSP not identified and defined in Appendix C of the approved 1915 (c) HCBS waiver are prohibited. All other services, supports or goods needed or desired by an IRIS participant require an alternative funding source.



## IRIS Services

### Allowable Services (continued)

Allowable services, identified and defined in Appendix C of the current approved 1915 (c) HCBS waiver, include:

- Adaptive aids
- Adult day care
- Adult family home (1-2 bed)
- Adult family home (3-4 bed)
- Communication aids vendors/interpreter services
- Consumer education and training
- Counseling and therapeutic resources
- Customized goods and services
- Daily living skills training
- Day services
- fiscal employer agent services
- Home-delivered meals
- Home modifications
- Housing counseling
- IRIS Consultant services
- Relocation – housing start-up and related utility
- Costs Live-in caregiver
- Nursing services
- Personal emergency response system
- Prevocational services
- Residential care apartment complex
- Respite
- Specialized medical equipment and supplies
- Support broker
- Supported employment
- Supportive home Care
- Specialized transportation 1
- Specialized transportation 2
- Vocational futures planning

### Non-Allowable Services

The IRIS program requires IRIS participants to use an alternative funding source to cover the following services:

- Goods, supports or services not identified and defined in Appendix C of the approved 1915 (c) HCBS waiver;
- Goods, supports or services covered by health insurance, Medicaid or Medicare;
- Goods, supports or services that remain the responsibility of another agency, such as educational services for individuals up to 21 years of age or vocational services provided by them Wisconsin Division of Vocational Rehabilitation;



## IRIS Services

### Non-Allowable Services (continued)

- Room and board including rent, mortgage payments or utilities;
- Experimental goods and/or treatments;
- Goods, supports, and services not directly related to IRIS participant goals or needs, or that primarily benefit someone else;
- Alcohol or illegal drugs;
- Illegal activities, supports or goods including but not limited to:
  - Payments to support or employ personnel in conflict with the Department of Labor laws and regulations;
  - Living environments in conflict with federal, state or local housing laws and ordinances;
  - Any other activities, supports or goods such as recreation and transportation which conflict with federal, state, or local ordinances, including any purchases not allowable under Medicaid Assistance (MA) rules;
  - Service or equipment purchases resulting in MA supplementation. For example, if Medicaid reimburses an MA provider for \$20 and the item costs \$40, then DHS prohibits IRIS participants from using IRIS funds to “supplement” the MA payment to mitigate the cost difference;
  - Any measures interfering with individual rights, liberties, and privileges. IRIS participants may use certain types of restrictive measures, with prior approval, from the appropriate governing authority; and
  - Payments to participant-hired workers without a completion of an approved criminal or caregiver background check on record.
- Items typically the responsibility of a home or apartment owner, including but not limited to roofing, siding, sidewalks, garages, water heaters, furnaces, and other such home maintenance tasks; and
- Legal fees of any type, including but not limited to guardianship, name changes, establishing trust funds, criminal or civil matters or parking tickets.